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Tenth Annual Conference

Smarter Transit for Future Cities: The Next 10 Years

BRT – Improving the quality of urban life



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BETTER *journeys* FOR LIFE

Kenny Dickson

Director of Engineering Support
First Glasgow



First 

From one trident to another..



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First Glasgow

- 950 Vehicles
- 27 vehicle types
 - ADL
 - Volvo
 - Wrightbus
- ADL Hybrid vehicles
- 80 Routes
- 1.27M passenger journeys annually
- Depots
 - Dumbarton
 - Scotstoun
 - Caledonia
 - Parkhead (until Jan 16)
 - Blantyre
 - Overtown

Caledonia Depot



- Integration of Parkhead depot –Jan 2016
- 414 Vehicles
- Circa 150 engineering staff
- Dedicated Accident Repair Centre
- Mixture of pits and hardstanding

Commercialisation

- Value Engineering
- Commercial model
 - Control of work
 - Resource allocation and planning
 - Think hours? Not men!
 - 24/7 operations
 - The correct performance measure?
 - View of the customer
 - Measure disruption

Staff Development

- Historic Tribal attitudes
 - Push towards multi-skilled across multi platforms
- Skills Gap
 - Decision required?
 - Diagnostic ability

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Thanks for listening.....



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